

23 October, 2009

Dear Sir or Madam,

Herewith we would like to advise you that ING BANK (EURASIA) ZAO has implemented the new, 11<sup>th</sup> edition of the Standards for Custody Operations of “ING BANK (EURASIA) ZAO” (the “Standards”), which is coming into force on 16 November, 2009.

The changes and amendments to the previous edition are related to the introduction of the new service related to the assistance to our clients in participation in Public Offers of the Russian Issuers (new clause 10.13.7 “Open subscription to shares of Russian Issuers” of the Standards).

Other amendments to the previous edition are related to changes of the editorial nature and do not have any material impact.

The new version of the Standards is placed on the web-site of “ING BANK (EURASIA) ZAO” at [www.ing.ru](http://www.ing.ru) and is available there for your reference and information. In case of any further changes, the other updated versions will be available there as well.

Should you wish to be provided with the new version of the Standards in the paper form, please advise us thereof. Otherwise, we will presume that the electronic Internet version will suffice.

Should you have any questions, please do not hesitate to contact your Account Manager at Securities Services Department.

Yours Sincerely,



Natalia Sidorova  
Head Securities Services